

A better, smarter journey –

**manage your**

**eFlow account online**

**eflow**  
you first



## It's simple to manage your eFlow account online.

Just visit [www.eflow.ie](http://www.eflow.ie) and follow the links.

- First, click on 'my account' and go to 'web-enable account'.
- Enter your account details for verification.
- Choose a User ID and a password (6-20 characters).
- Then pick a secret question and answer. We'll use these to identify you if you forget your password.
- You can also select email as your preferred way for us to communicate. Just enter your email address.
- When you're done, tick the box, and click 'accept and submit'. You'll get an email with a link to verify your email address.

That's it. Your eFlow account is set up to be managed online. Remember to write your details down and keep them safe.

### FORGOTTEN YOUR PASSWORD?

No problem. Just click on '*forgotten password*' at your account page. Enter your email address (this must be the email address listed on your account) and any licence plate number registered with your account (no spaces or punctuation). Answer your security question and we'll email instructions to reset your password. Remember, passwords are case-sensitive, but User IDs are not. If you've forgotten your User ID, call us on LoCall 1890 50 10 50.

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