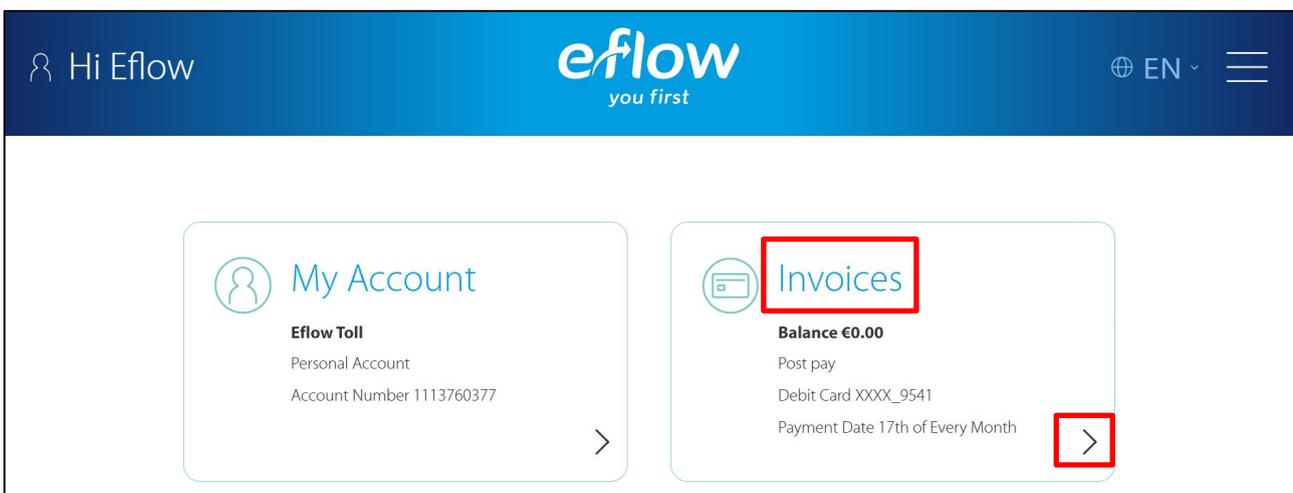


How to View your Statement

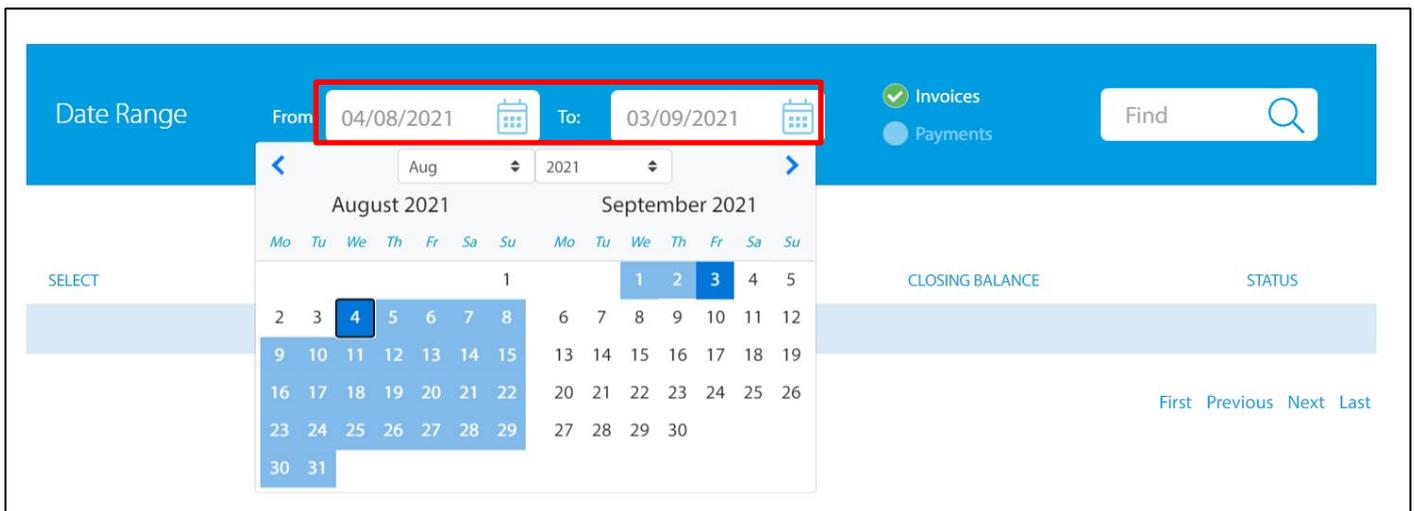
1. Login to your eFlow account.



2. Click on the invoices section to view your statements.

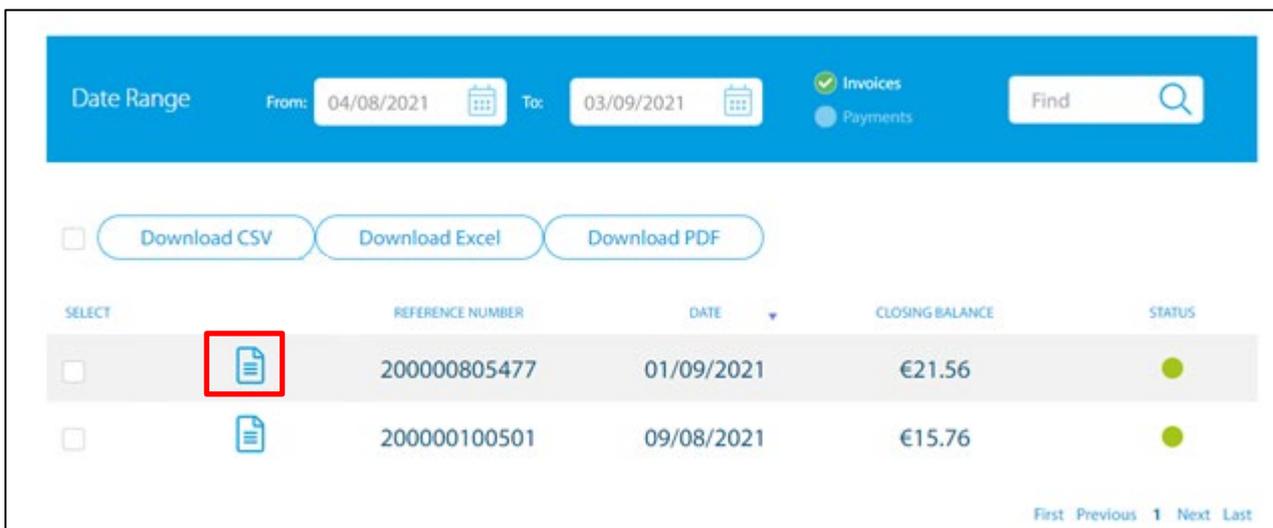


3. Scroll down and select the date ranges of the statement you would like to view.



The screenshot shows the 'Date Range' section of the eflow interface. The 'From' date is '04/08/2021' and the 'To' date is '03/09/2021', both enclosed in a red box. Below this, a calendar for August and September 2021 is displayed. The date '3' in September is highlighted. To the right, there are radio buttons for 'Invoices' (checked) and 'Payments', and a search bar with the text 'Find' and a magnifying glass icon. Below the calendar, there are labels for 'SELECT', 'CLOSING BALANCE', and 'STATUS', and a pagination link 'First Previous Next Last'.

4. Select the 'page' icon to view your statement online.



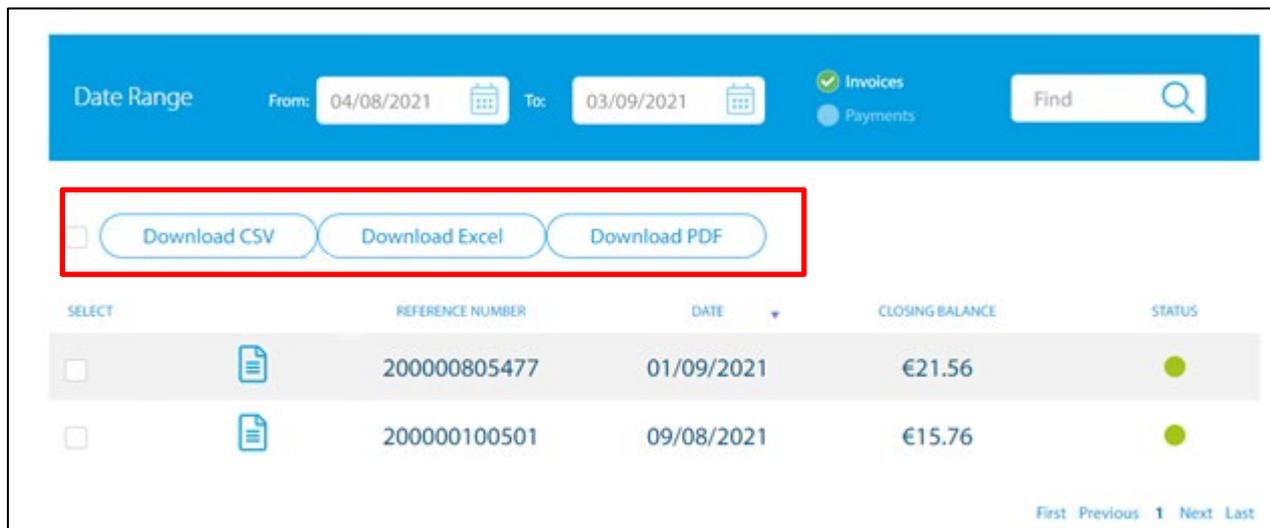
The screenshot shows the 'Date Range' section of the eflow interface. The 'From' date is '04/08/2021' and the 'To' date is '03/09/2021'. Below this, there are three buttons: 'Download CSV', 'Download Excel', and 'Download PDF'. Below the buttons, there is a table with the following columns: 'SELECT', 'REFERENCE NUMBER', 'DATE', 'CLOSING BALANCE', and 'STATUS'. The first row of the table is highlighted, and the 'page' icon (a document icon) in the first column is highlighted with a red box. The second row of the table is also highlighted. The table data is as follows:

SELECT	REFERENCE NUMBER	DATE	CLOSING BALANCE	STATUS
<input type="checkbox"/>	200000805477	01/09/2021	€21.56	●
<input type="checkbox"/>	200000100501	09/08/2021	€15.76	●

At the bottom right, there are pagination links: 'First Previous 1 Next Last'.

5. If you wish to download your statement for further use, click the page icon which will generate a PDF of your statement. From here, you can download or print your statement.

6. If you would like to view a history of invoices issued during your selected date range, select 'Download CSV', 'Download Excel', or 'Download PDF' to download your list of invoices in the respective format chosen.



The screenshot shows the eflow interface with a date range filter set from 04/08/2021 to 03/09/2021. The 'Invoices' tab is selected. Below the filter, there are three buttons: 'Download CSV', 'Download Excel', and 'Download PDF', which are highlighted with a red box. Below these buttons is a table of invoices.

SELECT		REFERENCE NUMBER	DATE	CLOSING BALANCE	STATUS
<input type="checkbox"/>		200000805477	01/09/2021	€21.56	●
<input type="checkbox"/>		200000100501	09/08/2021	€15.76	●

Navigation: First Previous 1 Next Last

Please note statements issued to your account prior to our systems upgrade on August 7th 2021, are not available. If you need access to these statements, please contact our customer service team and we will be able to retrieve your previous statements.